Frank Ritz
Safety Management
Establishing and developing resilient work systems
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General Business Administration / Management

Identifying risks - avoiding accidents - taking the right course of action in the event of an emergency: what characterises effective safety management? What methods does it comprise? How can safety measures be implemented in such a way that many employees can participate actively in ensuring safety?
From a holistic perspective, this book deals with these questions which, in additional to technical and legal aspects, also focus on psychological and organisational factors. Concrete examples elucidate the various sector-specific problematic areas and present successful solutions. The book provides practical guidelines for the development and maintenance of a company-wide safety management system and a sustainable safety culture.

About the Authors:
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Intended Audience:
1 Upper-level managers in positions involved in risk management, organisation and administration
2 Heads of information technology and information technology security services
3 Safety, emergency and risk managers
4 Organisational consultants, insurers, heads of crisis teams

Key Features:
1 Focuses on the key topic of safety in high-tech industries and health services following Fukushima
2 New findings in resilience and high reliability organisation research
3 Includes many concrete methods and case study examples from different sectors